



**New York State Department of Health
Bureau of Early Intervention Electronic Mailing List
Medicaid Eligibility Verification System (MEVS)**

Dear Colleague:

For all Medicaid enrolled providers with very low transaction volume (less than 50 transactions per month), eMedNY currently offers the Medicaid Eligibility Verification System (MEVS). This is an automated, touch-tone telephone access system.

This system can assist providers/service coordinators in obtaining important information regarding Medicaid coverage for children on their caseloads, including:

- Medicaid eligibility for specific dates of service
- Identification of Medicaid Managed Care plans
- Information regarding other commercial insurance coverage (may assist with CO 22 errors)
- Code 35 information (may assist with CO 96 errors)

In order to effectively use the system, Early Intervention Program (EIP) providers/service coordinators will need the child's Medicaid CIN (Client Identification Number) and the billing provider's NPI number (this would be the independent provider's NPI number or the NPI number of the agency for whom the rendering provider/service coordinator works). Please also see the MEVS Quick Reference Guide found at the following link which contains specific instructions crucial to successful use of the system:

https://www.emedny.org/ProviderManuals/5010/MEVS%20Quick%20Reference%20Guides/5010_MEVS_Telephone_Quick_Reference_Guide.pdf

To access the system, dial 1-800-997-1111, toll free for both New York State and Out of State Providers. You must read the Quick Reference Guide available at the link above and follow those directions. In order to enter the child's CIN, you will have to convert the letters to numerals using the chart provided in the Quick Reference Guide. In addition, you should enter the numeral "1" at the first prompt, and you can enter the same NPI number for both the 'provider number' and the 'ordering provider number'. You must press the # key after each entry.

Through this system a provider can learn the following information:

- Client's (Child's) address
- Medicaid Eligibility on a specific date (press# for today's date or enter a previous service date for verification of eligibility)
- If they have Case Management (i.e., service coordination)
- Anniversary Date
- Recertification Month
- Client County Code
- Plan Date
- Medicaid Managed Care plan (if the child is enrolled in a Medicaid Managed Care Plan, the system will identify the coverage as Managed Care and will provide the information below)
 - Managed Care Plan Name
 - Plan Address
 - Plan Phone Number
- Third Party Insurance (if the child has commercial insurance coverage which is not Medicaid Managed Care, the information below will be provided about this coverage)*
 - Carrier (Insurer) Code
 - Carrier Name
 - Carrier Address
 - Policy Number
 - Group Number
 - Plan Telephone Number
- If an Exception Code Exists (all children receiving service coordination in the EIP will have the Code 35 exception code)
 - Further information regarding Code 35s can be obtained by Pressing "0". At this time you will be transferred to the eMedNY Call Center (1-800-343-9000). After sharing your NPI you can learn what service coordination provider holds the Exception 35 (Code 35) and it's 'From' Date and 'Thru' Date. In addition, if the Code 35 was reassigned you can obtain the Effective Change Date.

Further information regarding MEVS can be found at

[https://www.emedny.org/ProviderManuals/5010/MEVS/MEVS_DVS_Provider_Manual_\(5010\).pdf](https://www.emedny.org/ProviderManuals/5010/MEVS/MEVS_DVS_Provider_Manual_(5010).pdf) (specifically electronic pages 14-33).

Providers with a larger transaction volume can obtain this same information through ePACES, a computer-based application for Medicaid enrolled providers. For information on accessing/using ePACES, please contact the eMedNY Call Center at 1-800-343-9000.

*Please note, as per EIP regulation 69-4.7(g), service coordinators must inform parent(s) that the use of third party insurance is required under the EIP, if the insurance is subject to New York State Insurance Law and regulation, and of the protections available for regulated insurance. In addition, insurance which is not regulated by State Insurance Law cannot be accessed by the EIP without the parent's informed written consent.

We hope that you find this resource helpful. If you have any additional questions, please call (518) 473-7016 or submit an e-mail to bei@health.state.ny.us.

Please do not reply to this email.

Thank You.

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