



**Department  
of Health**

# **New York State Stroke Designation Program Updates and HERDS Overview**

**April 15, 2024**

# Agenda

- Welcome and Introductions
- Stroke Designation Program Overview
- Coverdell Program Updates
- HERDS Overview
  - **Annual Submission Due Date:**
    - Friday, May 17, 2024

# Stroke Designation in New York State

# Stroke Designation in New York State

As of April 2024, there are 122 Designated Stroke Centers in NYS:

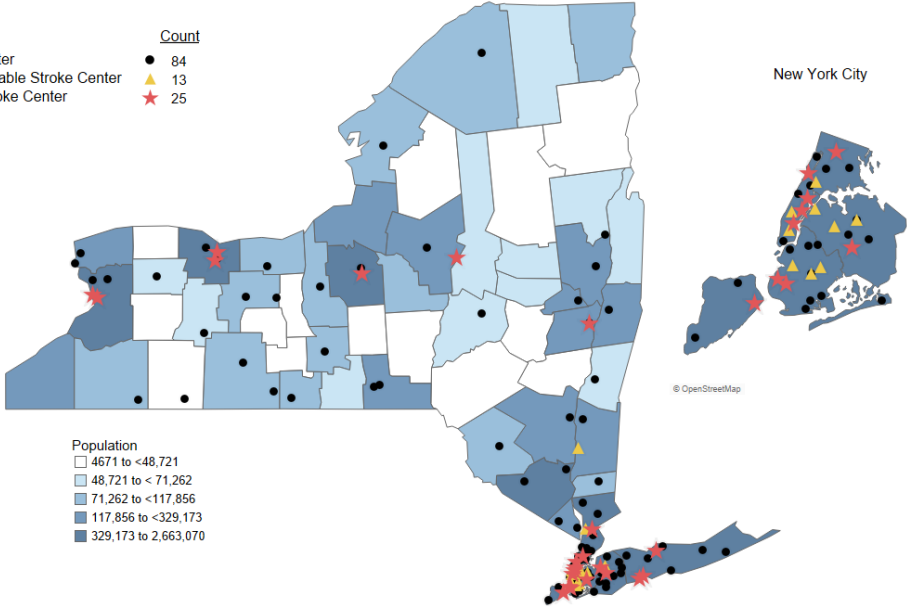
- 84 Primary Stroke Centers
- 13 Thrombectomy Capable Stroke Centers
- 25 Comprehensive Stroke Centers

# Stroke Designation in New York State

NYS Stroke Designated Facilities by Designation Type

\* Data Refresh Date March 20, 2024

Designation Level  
Primary Stroke Center ● 84  
Thrombectomy Capable Stroke Center ▲ 13  
Comprehensive Stroke Center ★ 25



© OpenStreetMap \*\* Population Source: Claritas 2017

# Stroke Center Reminders

For Stroke Centers seeking a different Designation Level or for those that will be certified by a new Certifying Organization, please submit a [Request for Designation](#) form

- This only applies if there is a change in designation level or certifying organization

For Stroke Centers closing or for those not intending to renew their Stroke Certification:

- Please immediately notify the Department

# Designation Process



The facility is surveyed by a State-approved certifying organization. After review, the hospital is certified as a Stroke Center at the Primary, Thrombectomy Capable, or Comprehensive Stroke Center level.



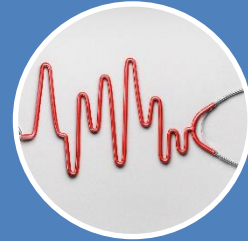
A request for designation form must be submitted with verification of stroke center certification. Form is available on the New York State Stroke Designation webpage.



The hospital gives the Department permission to access their stroke data.



The Department will review all materials and issue designation.



A hospital is only considered a designated stroke center for purposes of inclusion in the state wide system of care once they receive notification from the Department of designation.



# Stroke Designation Email Address Change

- Please note our email address has changed to: [StrokeDesignation.Clinical@health.ny.gov](mailto:StrokeDesignation.Clinical@health.ny.gov)
- The [OQPS-OMD@health.ny.gov](mailto:OQPS-OMD@health.ny.gov) email address has been retired. The Stroke Designation Program will still receive emails from that address but please take a moment to update our contact information.

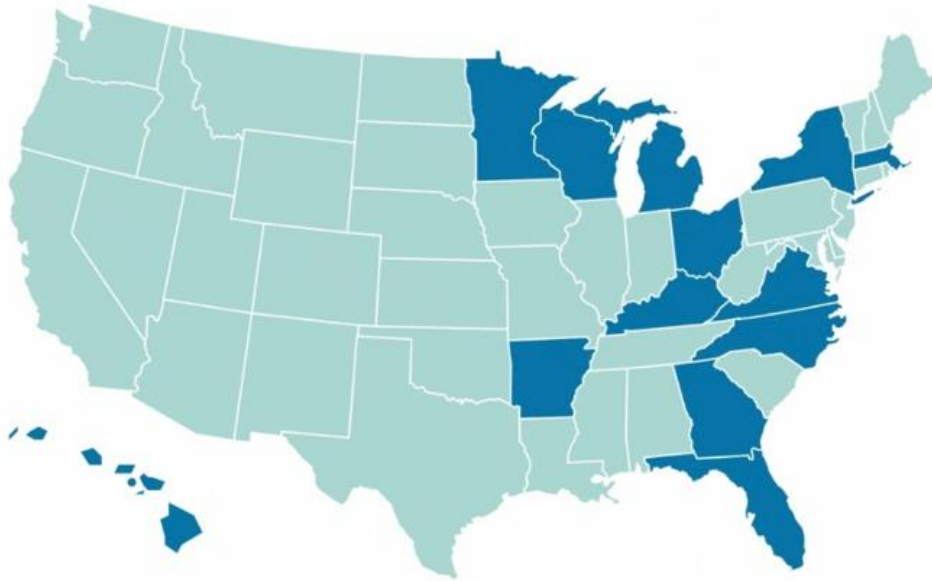


# New York State Coverdell Stroke Program

# What is the



**PAUL  
Coverdell**  
NATIONAL ACUTE STROKE PROGRAM



- The Paul Coverdell National Acute Stroke Program (Coverdell Program) is CDC program that funds states to collect, measure and track data to improve the quality of care for stroke.
- Current 3-year grant focuses on prevention/secondary prevention in high-risk populations, EMS-Hospital handoffs, community health worker/ nurse navigator, community education.

*Data-Driven Quality Improvement across the Stroke Care Continuum for Better Patient Outcomes*

Est. 2001



# Background New York Coverdell Program: Reach

- The number of stroke centers participating in Coverdell in NY has increased from 37 in March 2013 to 68 in January of 2024.
- Hospitals participating in NY Coverdell account for more than two-thirds of stroke admission in the state. (source: SPARCS, Get With the Guidelines, 2019)



# Components of New York Coverdell Program

*Promote Data Driven Quality Improvement*

## Care Continuum

Pre-hospital → In-hospital → Post-hospital



Community

Emergency  
Medical Services

Emergency  
Department

In-patient

Discharge  
Coordination

Community

- Promote public prevention messages
- Improve EMS care and transitions

- Improve hospital care and transitions

- Improve post-discharge care
- Educate/facilitate home support systems

- Coordinate partnerships, recruitment, and engagement

- Integrate, analyze, and use data

- Sustain improvements

# Coverdell Stroke Program

Grant Cycle 3 years:  
June 30, 2021 – June 29, 2024

## CDC Strategy Areas

1. **Track and monitor clinical measures** to improve data infrastructure across stroke systems of care

2. **Implement a team-based approach to enhance quality of care** for those at highest risk for stroke events and stroke patients across systems of care

3. **Link community resources and clinical services** that support those at highest risk for stroke events and stroke patients across systems of care.

# What does participation look like?

## Hospitals

- ✓ Stroke designated hospital
- ✓ Enter data into GWTG – allow Coverdell access to send deidentified data to CDC
- Attend learning sessions
- Participate annual re-abstraction 5-10 cases
- Complete annual hospital survey
- Engage in QI activities and best practices to address gaps

*For more information contact:*  
[Coverdell@health.ny.gov](mailto:Coverdell@health.ny.gov)

## Benefits

- ✓ Satisfies NY State Stroke Designation requirement of participating in a statewide quality improvement program/activities
- Hospital specific data reports to assist with data quality assurance and quality improvement activities
- Participation in routine learning sessions on priority measures for improvements
- Opportunities for professional development, learning and networking
- Opportunity to work collaboratively with peers, DOH and EMS toward shared goals in improving stroke care



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# HERDS

## Overview

# HERDS Reporting Timeline

Survey Name	Survey Timeline	Reporting Period
Review Tool for Designated Stroke Centers 2024	Monday April 15, 2024- Friday May 17, 2024	Jan 1, 2023- Dec 31, 2023

- Length of time to complete survey: **Approximately 20-30 minutes**
- There are no technical webinars this year, however, a recording of this presentation will be available on the stroke designation website and questions can be sent to [strokedocs@health.ny.gov](mailto:strokedocs@health.ny.gov)





# Purpose and Value of the Annual Survey

Monitor and improve the quality of care of designated stroke centers

- Contact Information
  - Record-keeping
  - Communicate performance reports, benchmarking
- Telestroke
  - Monitor use patterns and resource sharing/allocation
- Education
  - Trends in public stroke education efforts

# Reducing Survey Burden Over Time

## 2017 Data Year

*~350 editable fields, ~80 required*

- Contact Information
- Stroke Medical Director
- Stroke Team
- Education
- 24/7/365
- Quality Assurance / Data
- Time Targets
- Reporting Measures – EMS Initiative
- Performance Measures
- Diagnosis
- Patient Transfer
- Discharge Disposition
- Telestroke
- Informed Consent
- Observational Stay **\*\*New\*\***
- Computed Tomography Angiogram **\*\*New\*\***

## 2023 Data Year

*Survey C: ~100 editable fields, ~25 required*

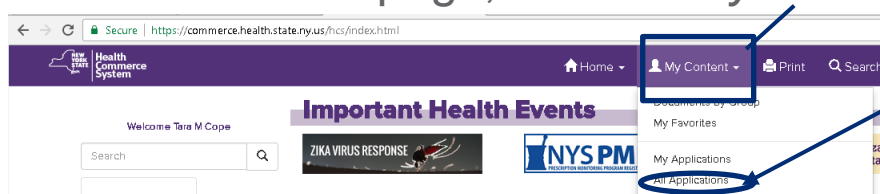
- Contact Information
- Telestroke
- Education (Public education only)

# Updates for the Review Tool

1. Removed CTAquestion
2. Telestroke: Updated hospital list

# Accessing the Annual Review Tool

- Log into the Health Commerce System (HCS):  
<https://commerce.health.state.ny.us/>
- Add the HERDS survey to your “My Applications” List
  - At the top of the HCS homepage, click on *My Content* → *All Applications*



- Click on the *H*
- Select the green plus sign next to HERDS for Hospitals (Health Electronic Response Data System)

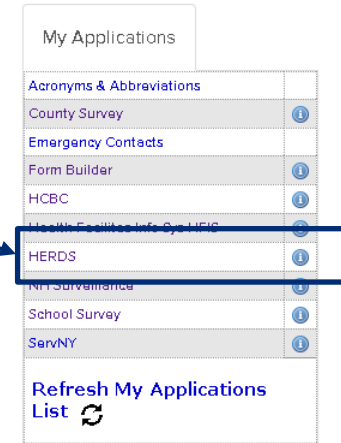
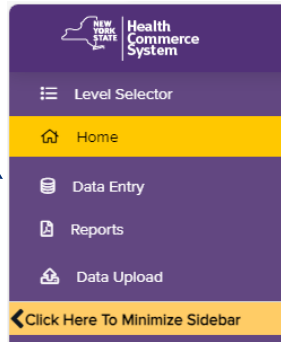
Health Commerce System Applications				
Application Name	Acronym	Profile	Restricted	Add/Remove
Health Care Facility Evacuation Center Application	HECAPP	(i)	Yes	
Health Facilities Information System	HFIS	(i)		(-)
Health Home CMART File Upload		(i)		(+)
Healthcare Financial Data Gateway	HFDS	(i)		(+)
Healthy Neighborhoods - No Access Form		(i)		(+)
HERDS for Hospitals (Health Electronic Response Data System)	HERDS	(i)		(+)

# Accessing the Annual Review Tool (Cont.)

- Click on *Home* → *Home*

- Select *HERDS* from the “My Applications” Menu

- Click on *Data Entry*



- From the *Activity* Drop Down List select
  - Review Tool for Designated Stroke Centers 2024

- **Action:** Set up HCS account and have access to HERDS

# All Facilities will Complete the Same Survey for 2023 Data Year

## Review Tool for Designated Stroke Centers

- **Sections**
  - a. Contact Information
  - b. Telestroke
  - c. Education (Public education only)

Note that if your hospital uses GWTG, then you have completed the survey once you have reached the section titled: **Please read: Stop here**

The DOH will extract all required data elements after this section directly from GWTG.

# Stop Here (Please Read):

## [Please Read](#)

If your facility uses GWTG to track the measures listed below then please stop here.

Time Targets

Reporting Measures

Performance Measures (includes EMS measures)

Diagnosis

Patient Transfer

Discharge Disposition

Observational Stay

The NYS DOH will extract these measures directly from GWTG. If your facility uses a method other than GWTG to track these measures then please continue.

# (a) Contact Information

- **HERDS Survey Completer**
  - Name & Title
  - Phone
  - Email
- **Stroke Medical Director(s)**
  - Name
  - Title
  - Specialty
  - Phone
  - Email
- **Stroke Coordinator**
  - Name
  - Title
  - Phone
  - Email
- **Additional Contact for Notification from NYSDOH Stroke Designation Program**
  - Name
  - Phone
  - Email
- **CEO (For Completion Letter)**
  - Prefix (select Dr. or Blank)
  - First Name
  - Last Name
  - Email
  - Mailing Address



# (b) Telestroke

- Updated hospital list, no other changes made

## TeleStroke

The answers to the following questions will not impact your stroke designation. The NYS DOH stroke designation program is collecting information on the current status of telestroke in NYS.

Does your facility use two way audio and visual communication (telestroke)? \*  Yes  No

If so, does your facility (check all that apply)...  Provide services  Receive services  Provide and receive services

If your facility provides services, which services does it provide (select all that apply)?  Assess suspected stroke patients  Consultation for transporting patient to a higher level of care  Administer IV tPA  Other

If other, please explain

If your facility provides services, how many facilities does it provide for?

If your facility provides services, which facilities does it provide for? (check all that apply)  Albany Medical Center (0001 Albany County)  Arnot Ogden Medical Center (0116 Chemung County)  Auburn Community Hospital (0085 Cayuga County)  Bellevue Hospital Center (1438 New York County)  BronxCare Health Systems (1178 Bronx County)  Brookdale Hospital Medical Center (1286 Kings County)  Brooklyn Hospital Center (1288 Kings County)  Buffalo General Medical Center (0207 Erie County)  Catskill Regional

If the facility is not listed, please enter the facilities name (and if known, the PFI and county).

- Provide/Receive
- Which services provided/received
- How many facilities provide for
- Which facilities provide for/ receive from
- The total number of claims that provided/ received services

If your facility provides telestroke services, how many did you provide in the data year? (the total number of claims that provided services)

If your facility receives telestroke services, how many did you receive during the data year? (the total number of claims that received services)

## (c) Education – Public

1. Was public education completed this year?
2. What is the known/estimated reach of all public education efforts for this year?
3. What outlets/venues were used for public education?

### Public Education

Public education programs about stroke prevention, recognition of signs/symptoms, and diagnosis and treatment are conducted by the Stroke Center at least bi-annually. \*

Yes  
 No

Please provide the actual (if known) or estimated number of individuals educated via your hospital's stroke education efforts during the data year.

Actual if known:



Estimated if actual not known:



## (c) Education – Public:

- What outlets/venues were used for public education? (Select all that apply)

Please select all educational outlet/venue categories used for public education by your hospital during the data year. For each educational outlet/venue selected, fill out the corresponding section below for number of times the educational outlet/venue was used (if known) and the education type(s) delivered.

Select all that apply: \*

- Traditional Print Media (Magazine, Newsletter, Newspaper)
- Traditional Audio/Visual Media (TV, Radio)
- Online Written Post (Social Network Post (Facebook/Twitter/Instagram etc.), Website Post, Blog)
- Online Audio/Visual Media (Podcast, Online Video (YouTube etc.))
- Live Stream Event (Facebook Live, YouTube Live Stream, Instagram Live etc.)
- Fitness related activity/gathering (e.g., Run/Walk, etc.)
- Meeting/Lecture/Conference (In-person, Webex/Zoom/Skype, etc.)
- Large Public Event (County/State Fair, Festival/Street Fair, College/Professional Sports Game)
- Small Public Venue (Shopping Center, Library)
- School-Based
- Other educational outlet/venue not listed
- None

## (c) Education – Public:

- What outlets/venues were used for public education?  
(Select all that apply)
- Next, fill out the corresponding section for each education outlet/venue you selected.

Please select all educational outlet/venue categories used for public education by your hospital during the data year. For each educational outlet/venue selected, fill out the corresponding section below for number of times the educational outlet/venue was used (if known) and the education type(s) delivered.

- Select all that apply:
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  - Small Public Venue (Shopping Center, Library)
  - School-Based
  - Other educational outlet/venue not listed
  - None

Event counts are not required. Please provide them if you know them. If you don't know, enter 9999.

### Online Written Post (Social Network Post (Facebook/Twitter/Instagram etc.), Website Post, Blog)

If you have an accurate count of Online Written Posts (Social Network Post (Facebook/Twitter/Instagram etc.), Website Post, Blog) events/messages, please provide the count. If you do not have accurate counts, please enter 9999.

- Select all education type(s) delivered
- Stroke signs/Symptoms
  - Stroke Recovery
  - Other

If you checked other, please provide details:



### Large Public Event (County/State Fair, Festival/Street Fair, College/Professional Sports Game)

If you have an accurate count of Large Public Event (County/State Fair, Festival/Street Fair, College/Professional Sports Game) events/messages, please provide the count for each (virtual, in person, hybrid). If you do not have accurate counts, please enter 9999.

Virtual:

In Person:

Virtual and In Person (Hybrid):

- Select all education type(s) delivered
- Stroke Education Booth
  - Health Screening (Stroke screening, blood pressure screen, etc.)
  - Support Group
  - Hip Hop Stroke
  - Other

If you checked other, please provide details:



# Survey Contents Summary for 2023 Data Year

## Review Tool for Designated Stroke Centers

- **Sections**
  - a. Contact Information
  - b. Telestroke
  - c. Education (Public education only)

Note that if your hospital uses GWTG, then you have completed the survey once you have reached the section titled: **Please read: Stop here**

The DOH will extract all required data elements after this section directly from GWTG.

**Annual Submission – Due Friday, May 17, 2024**

# Questions?

All questions related to the survey can be directed to the stroke docs email address monitored by the stroke designation program team:

[strokedocs@health.ny.gov](mailto:strokedocs@health.ny.gov)