

SUNRISE - LAKESIDE ADULT DAY HEALTH CARE CENTERS

Registrant's Bill of Rights

AS A REGISTRANT IN NEW YORK STATE, YOU HAVE THE RIGHTS, CONSISTENT WITH LAW, TO:

1. Understand and use your rights. If for any reason you do not understand or need help, the Center must provide assistance, including an interpreter.
2. Receive treatment without discrimination as to age, race, color, religion, sex, national origin, disability, sexual orientation, or source of payment.
3. Receive considerate and respectful care, free from sexual, mental or physical abuse and unnecessary restraints.
4. Know the names, positions and functions of staff involved in your care and if desired, you have the right to refuse the treatment, examination or observation.
5. Smoke only in designated smoking areas and to be treated in a non-smoking environment.
6. Receive complete information about your diagnosis, treatment and prognosis.
7. Receive all the information that you need to give informed consent for any proposed treatment or procedure. This information shall include the possible risk and benefits of the procedure or treatment.
8. Receive all the information that you need to give informed consent for a DNR Order, Do Not Resuscitate. You also have the right to designate an individual to give consent for you, in the event that you become too ill to do so.
9. Personal privacy and confidentiality of all information and records regarding your care, fully in compliance with HIPAA requirements.
10. Participate in all decisions about your treatment and in developing one's care plan.
11. Decide whether or not to participate in any given activity.
12. Review your medical record without charge. Obtain a copy of your medical record for a reasonable charge.
13. Receive an itemized bill and an explanation of charges.
14. Register a grievance without fear of reprisal. If you are not satisfied with the Center's response, you can complain to New York State Department of Health at 1-888-201-4563 (*Location and telephone number also posted in Center*).
15. Make known your wishes in regard to anatomical gifts. You may document your wishes in your health care proxy, available at the Center.